

## Bubbling with Energy

PO BOX 76236  
Northwood,  
Christchurch 8548  
0800 586 7464



1/9/2013

### Corporate / Non-profit Organization Event Cancellation Policy

1. If an event is cancelled less than 4 weeks before the event, any deposit paid is kept by Bubbling with Energy. The deposit is kept as bookings may have been turned away in the meantime. As most events are planned well in advance this limits our ability to hire the equipment out again on the same date.
2. If an event is cancelled due to inclement weather (wind, rain or extreme cold) then:
  - a. If sufficient notice is given and the equipment has not left the warehouse (this may be WELL before your event, as there may be multiple deliveries in a day), then there is nothing to pay and any monies already paid are reimbursed (including deposit)
  - b. If short notice is given, so that workers have arrived and the delivery started then a charge is made for time and petrol of those involved and the balance reimbursed.
  - c. If we have arrived and STARTED to set up before notice of cancellation, then full costs are payable, despite the event being cancelled.
3. Strong winds can cause us to cancel some bookings / part bookings. This a Health and Safety issue and our decision is final and non-negotiable. Be aware, we may not know conditions at your event until we arrive.
4. Mechanical units (Bull and Surfboard) do not operate even in light rain.
5. The Climbing Wall does not operate in rain /drizzle. As the unit is far too heavy to dry out easily we err on the side of caution and cancel bookings if rain very likely.
6. Popcorn is ordered in for events especially and is non-refundable.

These conditions are correct as of 1/9/2013. They will be reviewed annually.